



[who ]→ [selected] Economic Operators in the MD Supply Chain.							
Manufacturer (Mfr)	Importer	Authorized Representative	Distributor				
<ul> <li>Design &amp; Manufacture.</li> <li>Prepare Technical File.</li> <li>Labeling.</li> <li>Post Market Surveillance.</li> <li>Corrective</li> </ul>	<ul> <li>Brings in MD into territory</li> <li>Acts on behalf of the AR.</li> </ul>	<ul> <li>Acts on behalf of Foreign Mfr.</li> <li>MD Product Registration.</li> <li>Communication with RA.</li> </ul>	<ul> <li>Storing, transporting, and delivering MD to endusers.</li> <li>Appointed by the AR.</li> </ul>				

→ [other selected] Economic Operators in the MD Supply Chain.



Importer	Authorized Representative	Distributor	Secondary Assemblers	Transport Service Providers	MD Installation Providers	MD Servicing Providers
· · · · · · · · · · · · · · · · · · ·	,,,,,,,,	,,,,,,,,	Transferring an intact	Warehousing, and Logistics.	Installation, Testing &	Maintenance and
,,,,,,,,	,,,,,,,,	,,,,,,,,	primary		Commissioning	Calibration
,,,,,,,,	,,,,,,,,	,,,,,,,,	packaged MD into another		(including the required	(including the required
,,,,,,,,	,,,,,,,,	,,,,,,,,	container/		facilities).	facilities).
				Transferring an intact primary packaged MD into another container/	Transferring Warehousing, and Logistics.  primary packaged MD into another container/	Transferring Warehousing, Installation, and Logistics. Testing & Commissioning (including the required facilities).

[selected] Economic Operators in the MD Supply Chain.

Requirements to preserve MD quality, safety & performance throughout the MD Supply Chain.

R & D Manufacturing

Advertisement & Sales

Logistics

Usage

incl. Processing Reprocessing, Installation

Servicing /

Maintenance

**Disposal** 

incl.

Decommissioning

Manufacturer

Importer, Authorized Representative, Distributor, Secondary Assembler, Warehouser, Transporter, Installer, Servicing

**Pre-Market** 

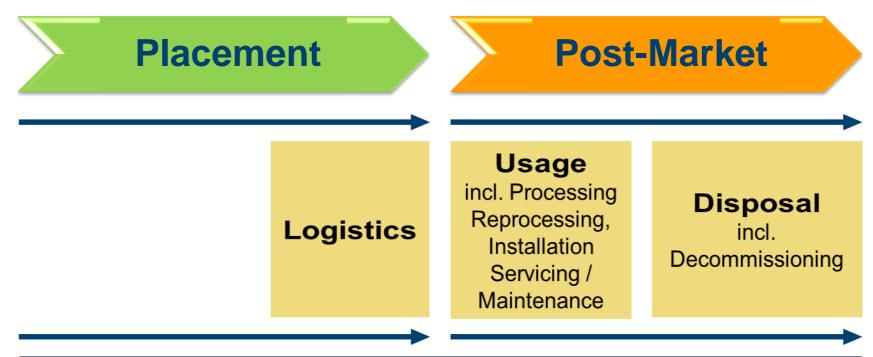
**Placement** 

**Post-Market** 

[selected] Economic Operators in the MD Supply Chain.

→ Requirements to preserve MD quality, safety & performance throughout the MD Supply Chain.

WHEN → During MD Placement & Post Market stages.



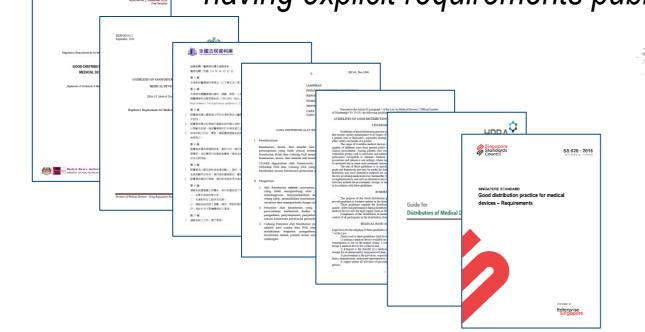
Importer, Authorized Representative, Distributor, Secondary Assembler, Warehouser, Transporter, Installer, Servicing

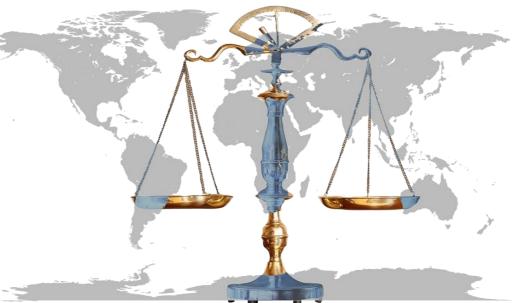
[selected] Economic Operators in the MD Supply Chain.

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→ During MD Placement & Post Market stages.

[general expectation of the MDR for] **Regulated Markets**, with some RA's having explicit requirements published.





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→ During MD Placement & Post Market stages.

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ww → Ensure patient safety and protect public health interest.

R&D

Manufacturing

Design & Manufacture a MD meeting specified Quality, Safety & Performance (QSP) requirements.

WHY

Ensure patient safety and protect public health interest.

Contamination

Degradation

R&D

Manufacturing

Advertisement & Sales

Logistics

Design & Manufacture a MD meeting specified Quality, Safety & Performance (QSP) requirements.

No claims made beyond the validated capability of the MD. Handle, Store, Transport MD preserving its QSP.

WHY

Ensure patient safety and protect public health interest.

Contamination

Degradation

Counterfeit

R&D

Manufacturing

Advertisement & Sales

Logistics

Usage

Incl. Processing Reprocessing, Installation Servicing / Maintenance Disposal incl. Decommissioning

Design & Manufacture a MD meeting specified Quality, Safety & Performance (QSP) requirements.

No claims made beyond the validated capability of the MD.

Handle, Store, Transport MD preserving its QSP. Process, Use, Reprocess, Service & Maintain MD (incl. handle, store, & transport) preserving its QSP.

Decommission & Dispose MD in manner that protects property & general public.

WHY

Ensure patient safety and protect public health interest.

Contamination

Degradation

Counterfeit



→ Requirements to preserve MD quality, safety & performance throughout the MD Supply Chain.

→ During MD Placement & Post Market stages.

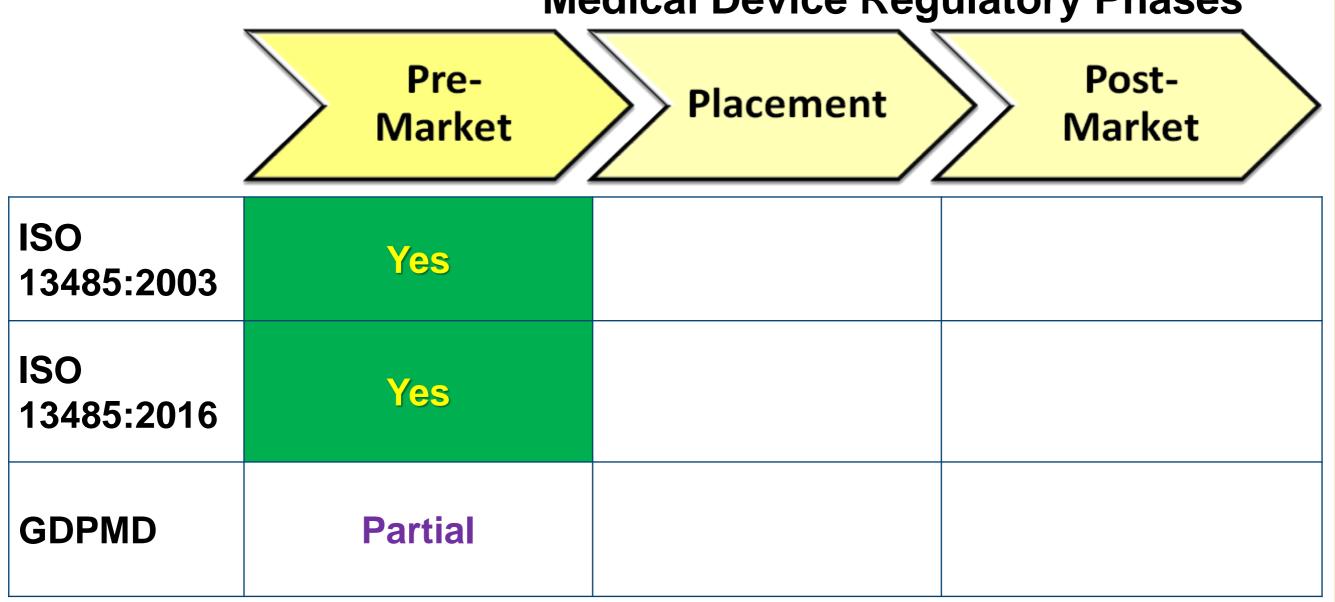
→ [general expectation of the MDR for] **Regulated Markets**, with some RA's having explicit requirements published.

→ Ensure patient safety and protect public health interest.

→ Structured [risk-based] QMS throughout the MD Supply Chain, which is subjected to regulatory oversight and is a requisite for certification & licensing of affected economic operators.

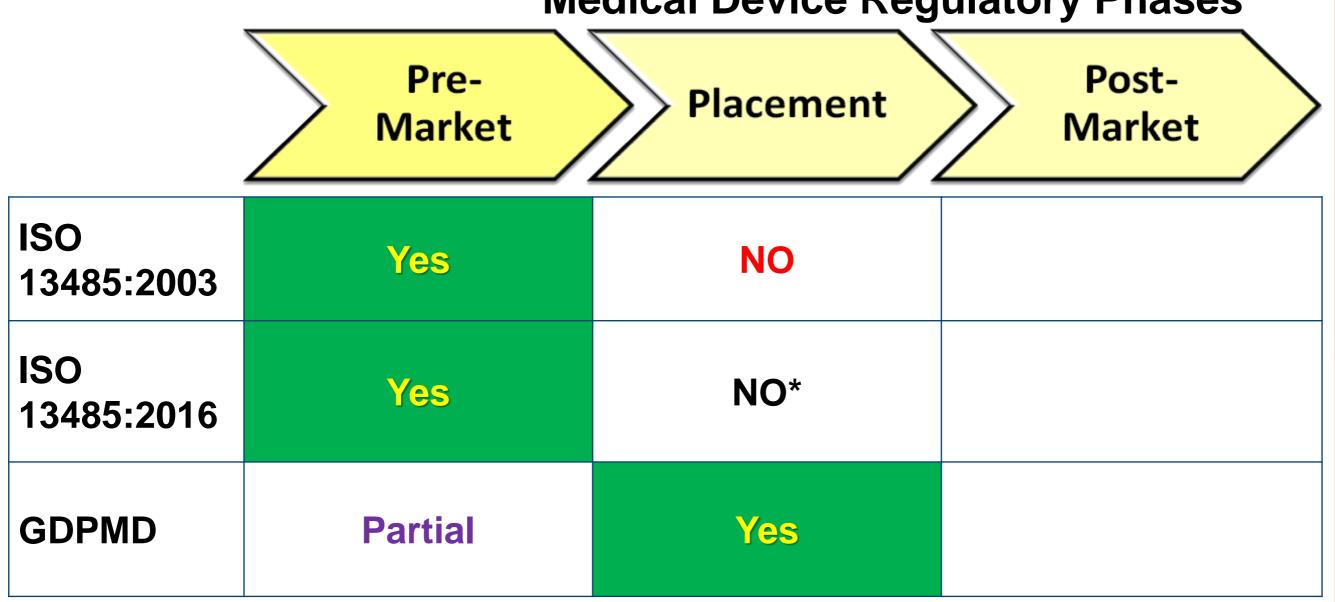
## Medical Device QMS w.r.t. Regulatory Phases

**Medical Device Regulatory Phases** 



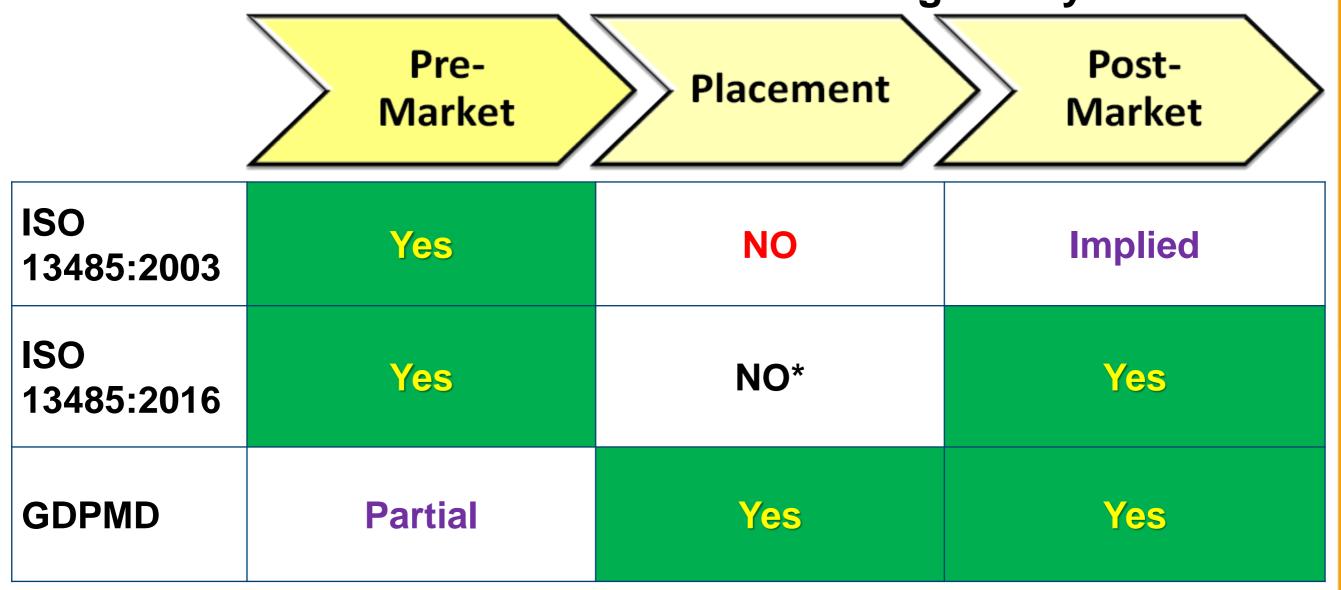
## Medical Device QMS w.r.t. Regulatory Phases

**Medical Device Regulatory Phases** 



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**Medical Device Regulatory Phases** 



#### Elements of GDPMD – non-exhaustive, subject to differences between jurisdictions

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Secondary Assembly (incl. Repackaging, Relabeling)

Installation

Servicing

**Handling** 

**Storage** (incl. Warehousing, Temperature & Humidity Control)

**Transportation / Delivery** 

(incl. Warehousing, Temperature & Humidity Control)

#### Elements of GDPMD - non-exhaustive, subject to differences between jurisdictions

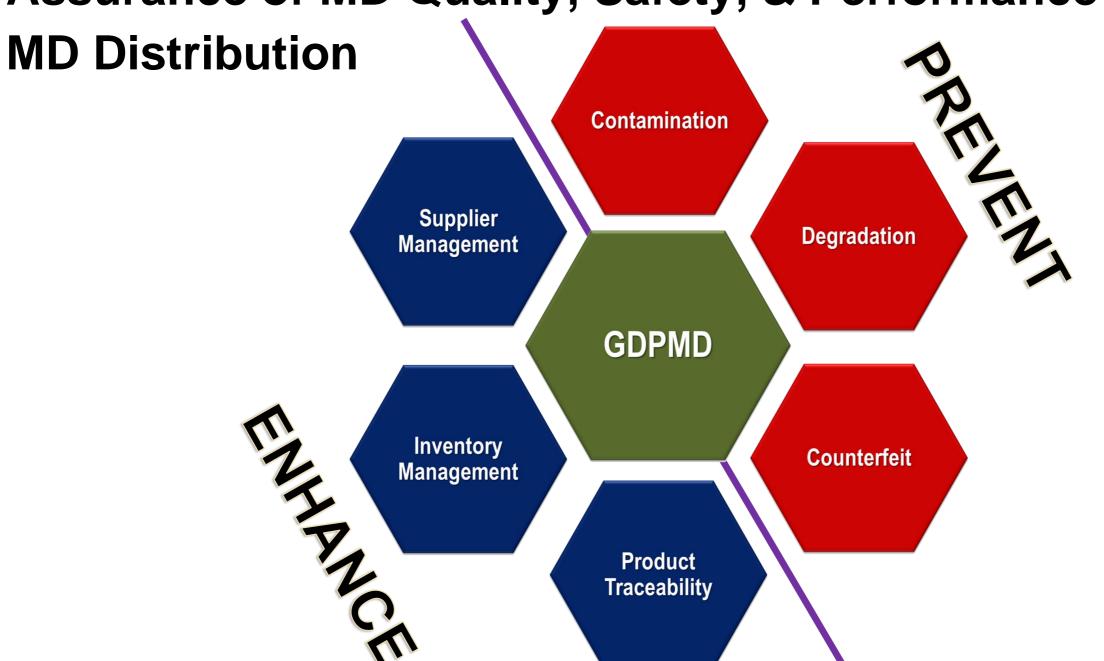
Though certain elements are entitled the same between ISO 13485 & GDPMD, terms & requirements are <u>NOT</u> identical.					
Supplier & Outsource Management	Facilities & Equip. (incl. Qualification & Validation)	Cleanliness & Hygiene (incl. Pest Control)			
Competency	Self Assessment (incl. Internal Audits, Mgmt. Reviews)	Corrective Action, Preventive Action			
Documentation & Records	Non-Conforming Product Control	Disposal			
Authorization	Traceability	Distribution Records			
Quality Management System	Risk Management	Complaints & Post Market Surveillance (incl. FSCA // FCA & FSN)			
Secondary Assembly (incl. Repackaging, Relabeling)	Installation	Servicing			

**Handling** 

**Storage** (incl. Warehousing, Temperature & Humidity Control) **Transportation / Delivery** 

(incl. Warehousing, Temperature & Humidity Control)

Assurance of MD Quality, Safety, & Performance during



## **Quality Management Systems**

#### ISO 13485:2016

 For Manufacturer (& related Service Providers)

- 8 Clauses
- Quality Manual
- Circa 20++ / 30++ SOPs dependent on Regulations + Manufacturers Product, Processes & Scope
- Records required
- \*CSDT // \*TF / DHF, DMR

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#### **MDA/RR No.1:Nov 2015**

- For Authorized Representative, Importer, Distributor, Secondary Assembler, Warehouser, Transporter, Installer, Servicing
- 45 Clauses forming 6 Parts
- Regulatory Compliance Manual
- Circa 20++ SOPs dependent on Establishments Product, Processes & Scope
- Records required
- \*CSDT

#### Rationale for GDPMD

- Whilst ISO 13485: 2016 attempts to cover the entire product lifecycle, it
  does <u>not</u> adequately address handling, storage, and transportation activities
  during MD distribution.
- Such absence of control can lead to compromised quality, safety, and performance of MD, ultimately putting patients at risk and have a negative impact public health interest.
- Additionally, a RA defined GDPMD system plays a crucial role in ensuring compliance of affected economic operators to regulatory requirements. This compliance is essential in reducing the risk of non-compliance and associated penalties.